Racial discrimination at work has fallen in S'pore, study finds But minorities continue to experience more of such incidents than Chinese S'poreans

Ng Wei Kai The Straits Times, 4 February 2025

Singaporeans reported lowerlevels of racial discrimination at work, though minorities continued to experience more of such incidents than the majority Chinese ethnic group, a study has found.

A 2024 study by the Institute of Policy Studies (IPS), in collaboration with racial and religious harmony non-governmental organisation (NGO) OnePeople.sg, found that 18.4 per cent of Malays and 16.7 per cent ofIndians reported feeling racially discriminated against in a job application or job promotion.

This is down from over a quarter of each group reporting this in the 2018 and 2013 versions of the survey, each of which analysed responses from 4,000 Singaporeans.

In comparison, 3.7 per cent of Chinese said they experienced such discrimination, down from 4.1 per cent in 2018 and 5.7 per cent in 2013.

Chinese Singaporeans were also less likely to report feeling discriminated against at work than minorities, although the frequency of such discrimination has fallen across the board for all ethnicities since the 2018 iteration of the study.

Around 6 per cent of Chinese Singaporeans reported feeling racial discrimination sometimes, often, or very often or always at work, compared with 23.7 per cent of Malays, 23.4 per cent of Indians, and 20.6 per cent of those classified as "Others".

This is down from the 2018 results, which had 10.7 per cent of Chinese respondents reporting such discrimination, compared with 35.3 per cent of Malays, 32.2 per cent of Indians, and 17.7 per cent of those classified as "Others".

At the workplace, overall reported experiences of discrimination had decreased, a report on the study released on Feb 3 said.

It added that 7 per cent of respondents indicated that they faced discrimination regarding getting a job or a job promotion in 2024, compared with 9.3 per cent in 2018.

Frequency of racial discrimination observed at work, by ethnicity

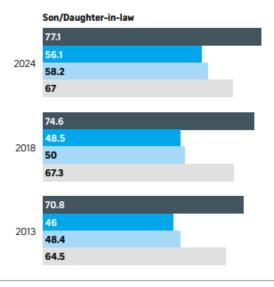
Percentage of respondents Very often or always Never Rarely Sometimes Often Chinese 2024 72.8 21.2 4.1 1.2, 0.7 26.5 8.5 2018 62.8 1.5, 0.7 — 22.9 2013 61.9 11.8 2.7, **0.7** Malay 2024 53.7 22.5 15.8 5.4 2.5 — 6.6 2018 39.8 24.8 26 2.7 23.8 24.5 7.1 2013 41 3.6 -----Indian 2024 57 19.6 16.6 4.1, 2.7 5.7 2018 43.5 24.3 22.6 3.9 -----22.6 2013 47.4 20.4 6.3 3.3 — Others 2024 52.9 26.5 17.6 20.6 8.8 7.4 2018 61.8 1.5 2013 42.3 30.4 22 4.8

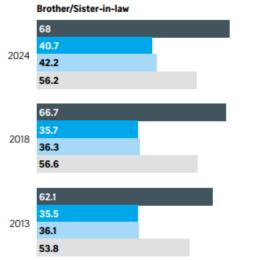
Source: INSTITUTE OF POLICY STUDIES STRAITS TIMES GRAPHICS

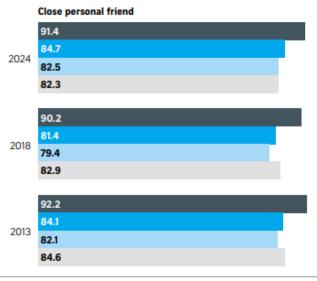
0.6

Level of acceptance of local-born Singaporeans towards different ethnicities in personal relationships

Percentage of respondents who said they were comfortable Local-born Local-born Malay Indian Eurasian Spouse 68 40.7 2024 42.2 56.2 66.7 35.7 2018 36.3 56.6 62.1 2013 36.1 53.8







Source: INSTITUTE OF POLICY STUDIES STRAITS TIMES GRAPHICS

Among those who reported discrimination in the workplace, the most common forms included language use by others that excluded respondents from conversations, which was cited by 57.7 per cent.

At a press conference on the study's results held at OnePeople.sg's headquarters in Toa Payoh on Feb 3, OnePeople.sg management committee member Leonard Lim said workplace discrimination is a persistent issue that the NGO will do more to work on.

He said: "As the survey points out, there are pockets of workers and minorities, especially, who feel discriminated against or made fun of because of their race, and insulted because of their race."

Mr Lim cited as an example of the NGO's work its workplace diversity programme, where participants use gaming tools to engage in dialogue with religious practitioners and have conversations to tackle racial discrimination at work.

OnePeople.sg chairman Janil Puthucheary said that tackling the problem requires not just legislation – such as the Workplace Fairness Bill passed in January 2025 protecting workers from discrimination, including racial discrimination – but also companies thinking through some of these issues.

Dr Janil, who is also Senior Minister of State for Digital Development and Information and Health, said: "I think what we are doing with workplace diversity and partnership with our community partners complements the Government's efforts and the legislative efforts to improve the workplace.

"We need all these different things – this aspiration as a society, we need the legislative tools, and we also need capability development organisations."

The study also found some generational differences in perceptions on how hard different ethnic groups have to work to succeed in Singapore, although overall, seven out of 10 said there was no major difference between the major racial groups.

The overall result was largely consistent with the 2018 and 2013 iterations of the study.

In 2024, older respondents were more likely to think that Singaporeans of the four major races put in as much effort as others to have a basic decent life in Singapore, while younger Singaporeans were more likely to say that Singaporean Chinese and Eurasians need to put in less effort while Singaporean Malays and Indians need to do more, the study said.

When it came to perceptions of possible racial differences in reaching top positions, older respondents were also more likely to say that Singaporean Chinese, Malays and Eurasians need to work as hard as others, the survey found.

But younger respondents were more likely to say Singaporean Chinese and Eurasians have to work less hard, while Singaporean Malays need to work harder.

Responding to this, IPS' principal research fellow and the head of its Social Lab, Dr Mathew Mathews, who was one of the study's authors, said this phenomenon is possibly due to more awareness among younger people of the discrimination and barriers facing minorities.

He said: "People are becoming more and more aware about those issues.

"If you look at it overall, I think there's a shift and we are seeing that some of those (discriminatory) structures have been reduced over time.