

# Digital Village Applied: Practices, Principles and People

Carol Soon
Senior Research Fellow



### Scope

- Digital village and online collaboration
- Singaporeans giving and doing
- 1st "P" Participation (Types and case studies)
- 2<sup>nd</sup> "P" Principles
- 3<sup>rd</sup> "P" People
- A Visioning Exercise



# Digital Village - Upscaling Online Collaboration



# Problem-solving as a basic organization principle

People work together to solve problems and create solutions

## Ground-up participation

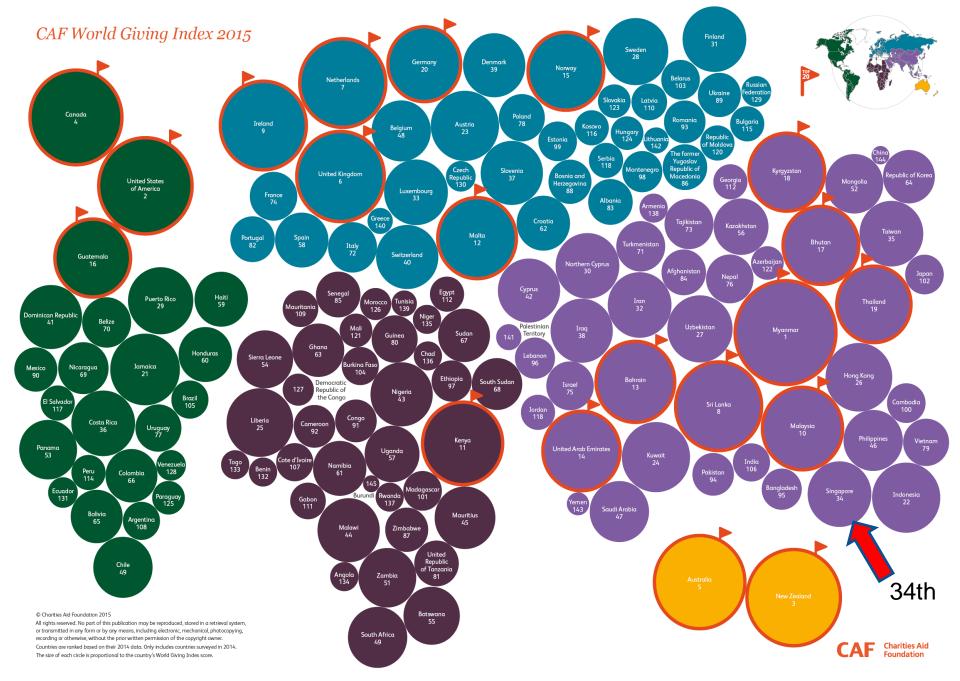
Everyone has a role to play and contributes to the goal

### Self-sustaining and selfcorrecting

Everyone's well-being is linked, transparency







Source: Charities Aid Foundation

## Singaporeans and giving

### World Giving Index

Singapore ranked 34th/145 countries

6 in 10 gave money to a charity in 2015

Fewer than 3 in 10 volunteered



Ranking improved from 114<sup>th</sup> (2012) and 64<sup>th</sup> (2013)

Source: Charities Aid Foundation

## NVPC's IGS (Dec, 2014)

#### DONATIONS REACH A HIGH

#### \$1.25 billion donated by individuals in Singapore, according to NVPC survey

Singapore, 19 December 2014 – Individuals in Singapore have demonstrated a strong commitment to give back to society through donations. This is evident from the National Volunteer & Philanthropy Centre's (NVPC) Individual Giving Survey (IGS) 2014.

#### Philanthropy – Parting with cash still a popular way to give help

- According to the results of the IGS 2014, people donated in total, \$1.25 billion, which is a 14% rise from the amount of \$1.1 billion in 2012. The average amount per giver was \$379, or just over \$1 per day up from \$312 per giver in 2012. Similar to the results from IGS 2012, those who earned below \$1,000 per month gave the highest proportion of their income: 2% in IGS 2014.
- People still find donating money rather than time to be an easier way to help others or support causes they believe in or want to support. NVPC celebrates generosity and wants to help find more meaningful ways for givers to get connected to and involved, be it in the social services, arts and culture, healthcare, sports or the environment.

About 1 in 5 persons volunteered ("no time")

# Participation - online collaboration for offline good





#### **Crowdsourcing**

Harness creative solutions of a distributed network of individuals through open calls

"Vertical crowdsourcing" state agencies govern volunteers

**CROWDO** 

### Crowdfunding

Rely on *many* to fund charity, social or business projects

Alternative to traditional funding for entrepreneurs

Kickstarter.com (US), Crowdfunder.co.uk (UK), and Crowdo.com (SG) Projects tagged 'civic' succeed 81% of the time



#### **Civic Crowdfunding**

Crowdfunding that provides services, and non-excludable goods to communities

### Benefits of Large-Scale Collaboration

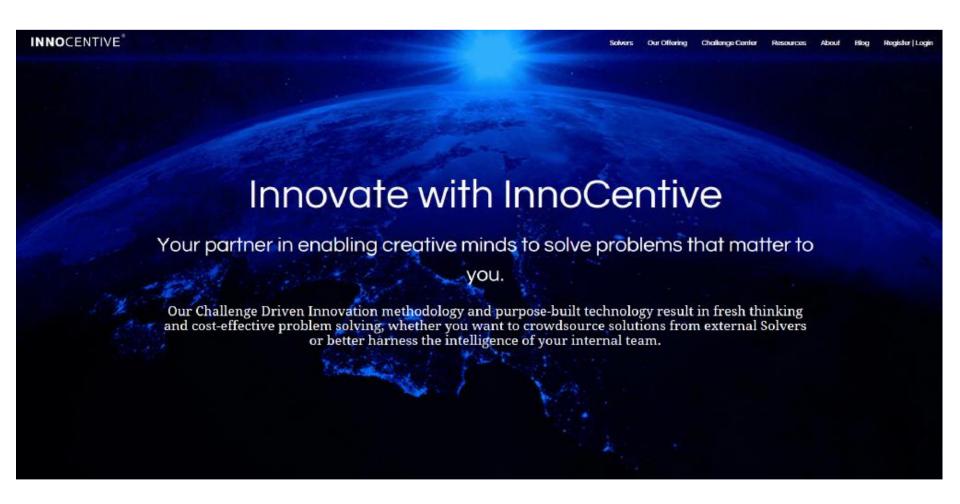
- Reduce demand risk
- Better civic decision making
- Taps on participants' local knowledge, concerns and place-based loyalties
- Promotes employment and creates new ways of inclusion
- Increase political will

Research on crowd wisdom: Decision making that involves collective knowledge has a higher probability of producing accurate answers.





### Crowdsourcing Solutions







# Tapping on the "Global Solver Community"

Over 2000 challenges, 50,000 solutions, 375,000 solvers, from about 200 countries

- Seekers: companies, government agencies, and non-profit organisations with business/R&D problems
- Solvers: People or organisations who solve Challenges
- Solutions: Outlines to prototypes
- Project Room: Secure communication forum where Solvers review Challenge details, submit solution proposals and ask questions



#### Solar Powered Mosquito Repellant

The vast majority of Challenges posted by InnoCentive Seekers are of such a confidential nature that we are never permitted to reveal even the Seeker's identity, much less the actual solution. We are very fortunate (...)

Read More >



#### Solver Brings Light to African Villages

In late 2007, SunNight Solar, an organization that is dedicated to shining a light on problems plaguing the developing world including poverty, women's safety, health, and literacy, sought the help of innoCentive's Solver community to [...]

Learn More >



#### The MasterCard Foundation Clients at the Centre Prize

It is estimated that, globally, two billion people do not have access to formal financial services. There is, however, a growing financial inclusion commitment in international development circles to enable low-income individuals, households, [...]

Download PDF >

## In Our Back Yard (ioby)



ioby brings neighborhood projects to life, block by block.

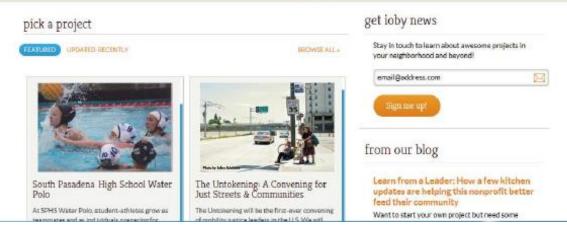








SIGNUP LOGIN Search loby.org







## crowdfunding + resource organising = crowd-resourcing





### "Local is best", "small is BIG"

- Connects leaders with funding and support to make neighborhoods safer, greener, more livable
- Opportunities for:
  - Grassroots groups who rely on cobbling together small grants to keep essential programs intact;
  - Residents who have been told that they lack resources to address their own challenges because they're poor
- Mobilise different types of capital social networks, money, volunteer time, advocacy





by the numbers

2,769,562

ECTS SUCCESSFULLY FUNDED

PROJECTS THAT MAKE STREETS SAFER FOR PEDESTRIANS AND CYCLISTS

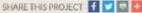
OJECTS WITH A FOCUS ON PLACEMAKING

OF PROJECTS FUNDING RIGHT NOW

VERAGE NUMBER OF DONORS TO A PROJECT

### Pop-Up Protected Bike Lane Demonstration Kit

We will move innovative bike infrastructure projects from "can't be done" to "can't live without it!" by helping communities demonstrate how simple and easy it is to make streets safe for biking!



TOTAL FUNDING NEEDED: \$405



BUDGET UPDATES DONORS

NEARBY PROJECTS

STILL NEEDED

location

Jason V

project leader

1 Steele St. (all of Chittenden County)

latest update

RSG signs on for technical review!

funded!

This project has been fully funded and is no longer collecting donations.



The Bronx Wellness Center

We're starting a wellness center that will provide quality care and health counseling to residents of the Bronx.

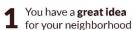
NEEDS: \$1,629 of 1,889 + VOLUNTEERS



Love, Life and Liberty: The Co-Creation of a Cancer Wellness Garden in Queens

Love, Life and Liberty: The first community garden centered around cancer wellness in New York City.

NEEDS: \$18,228 of 19,348 + VOLUNTEERS





You need resources to help make it happen (money, volunteers, technical assistance)



Tell ioby your idea and we will help you make a plan



We'll train you in online fundraising and other important skills



When you're ready to start fundraising, your donation page will go live



Your donors can visit your page, learn about your project and donate or sign up to volunteer with the click of a button



While you're fundraising, you'll have access to all our training resources and one-on-one assistance



When you reach your goal, we'll disburse your money and help you plan your next steps



You'll carry out your project and make your neighborhood safer, greener, more livable and more fun!









	Individual	
Attract emotional interest	Identify with core values and purpose	Proximity
Collective		
Shared vision	Exploit social and community networks	Expand network to involve different stakeholders
<b>Application</b>		
Technological platform and social media	Provide a wide range of activities	Transparency in collaboration process





### Five groups of actors

### Social Innovators

(Active citizens, entrepreneurs, digital innovators, and urban innovators)

Public authorities

Businesses

Civil Society Organisations Knowledge Institutions (Universities, schools, RIs)

(Christian Iaione, LabGov, Bologna Collaborative City)





Platform for a digital village - caregiving for the elderly in SG Range of information to be shared, Crowdsourcing, Civic Crowdfunding,

Range of activities that exploit different types of capital

Citizens, senior citizens, family members, neighbours, schools

State agencies, statutory boards, Senior Activity Centres

Social enterprises (e.g. ProAge, Sorgen Silver Spring) Tsao Foundation,
Access Health
International,
Touch Community
Services

IPS, NUS
Enterprise, Centre
for Family and
Population
Research

Desired outcomes for community development:

\*Knowledge \*Skill \*Empowerment \*Participation \*Organisation \*Self-Sufficiency \*Material improvement

(Barr, Drysdale, Purcell & Ross, 1995)





### Thank you

carol.soon@nus.edu.sg



