Panel 1: How Can Citizens Participate Meaningfully in Singapore?

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Engaging the Public through Citizens' Panels

1. War on Diabetes

"As a

community, how can we enable one another to live free from diabetes and, for Singaporeans with diabetes, to manage their condition well?"

(Nov 2017 - Jan 2018) 76 participants 2. Recycle Right

"How can we improve the way we recycle at home?"

(Sep - Oct 2019) 48 participants 3. Work-Life
Harmony

"How can we create conditions, in the workplace and community, for better work-life harmony?"

(Sep - Nov 2019) 55 participants 4. Youth Mental

Health

"As a community, how can we improve mental health and mental resilience among youths in Singapore?"

(Mar - Apr 2022) 55 participants [Online] 5. Employment Resilience

"How might we strengthen our employment resilience?"

(Feb - Mar 2023) 59 participants

Citizens' panels are not focus group discussions, feedback sessions or townhalls.

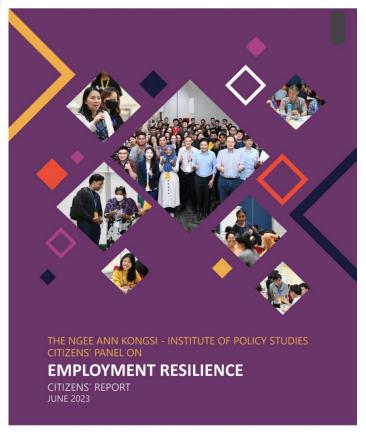
Each Citizens' Panel: Four full-day sessions, same participants for four sessions, submit recommendations to policy sponsor on the last day

Over four days in February and March 2023, the Citizens' Panel on Employment Resilience developed solutions for improving the adaptability and employability of workers who are at different stages of their career lifetime.

Whom did it involve: Workers who are in different stages of career lifetime include those who remain in work, those who are involuntarily out of work, employers of MNCs and SMEs, and intermediaries.

Outcomes:

Citizens' Panel recommendations report: 8 recommendations for Career Self-Management, Training and Development, and Unemployment Support.



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Diversity

Diversity has implications on the range of perspectives and ideas on what needs to be done

Others' lived realities, evidence-based solutioning, democratic participation

Knowledge gain

Fairness

Designing for

Citizen

Participation

Minimise participation divide

Taking ownership of the process and proposal, perceptions of citizenship

Efficacy gain

Offline to Online: Different but Same

| Key Conditions | Recommendations |
|-------------------------|---|
| Diversity and inclusion | Lower barriers to participation; competency building and support |
| Safety and security | Balanced approach in using limits and sanctions; avoid over-reliance on automated moderation, suspensions and bans; develop community ownership |
| Trust and transparency | Embed consultation, implementation and evaluation processes in the platform to update citizens on the progress of policy recommendations |
| | A supportive ecosystem Build ecosystem of partners |

Thank you carol.soon@nus.edu.sg



