

# **SOCIAL SERVICE RESEARCH NETWORK (SSRN)**

## **“Building a Conducive Ecosystem for Research in the Social Service Sector: From Findings to Solutions”**

**Monday, 31 March 2014**  
**Auditorium, Level 1**  
**Civil Service College**

# Translating Research to Concrete Solutions

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# Translating Research to Concrete Solutions

RP<sup>3</sup>

*Research informing Policies, Practice and Programmes*

- **Accountability**
  - Output and Outcome Measures
  - Evaluation
- **Building Knowledge**
  - Needs assessment
  - Evaluation
  - Testing theories
- **Advocacy**

**Purpose**

# Bronfenbrenner's Ecological Framework

(1979, The Ecology of Human Development)

Chrono System      Drug Abuse      Suicide SARs      Family Violence

***Timeline***

Macro System      Legislations      Policies      Ethics      Culture

Exo System      Self Help      Religious Orgs      VWOs

***Ecomap***

Messo System      Relationships      Attachment      Family Resilience

***Genogram***

Micro System      Developmental Maslow, Erickson, Piaget, Kohlberg

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**Purpose**

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**Purpose**

- Consequences for clients
- Written Informed Consent by Self or Proxy
- Participants have a right to withdraw
- Participants have access to support services
- Information collected can only be used for the purposes stated
- Ensure confidentiality and anonymity
- Inform limits of confidentiality
- Report accurately
- Avoid conflict of interests and dual relationships

**Ethics**



Forming Partnerships – Participatory Research

Asking Questions – Hypothesising or conceptualising

Defining Directions – Literature Review and Variables

Collecting Information – Data collection, sampling and design

Analysing Data – Uni-, Bi- and Multi- variate data analysis

Making Recommendations – New ideas, More questions

Implementing Recommendations – Utilisation of Research

Evaluating Research - Benefits and limitations

# Initiating Research

# SWOT

Who is / are available in our agency who is familiar / interested in Research?

Do the staff need training in conducting research?

What are the challenges we have internally such as high caseload?

What resources are available within the organisation? Database, Case files?

Who can we consult outside the agency? Tertiary Institutions?

What financial resources are available? NCSS, MSF, Foundations?

Will there be consequences for the agency if someone else is brought in?

## Forming Partnerships

*It's a brainstorming session*

Who are my clients?

What are their needs?

To what extent are the needs of the children met?

What are some of the factors that support access?

What are the parenting styles that support access?

What are the children characteristics that support access?

What theories can inform practice?

How can we use the information to provide better support the children?

How effective are our services?

# Asking Questions

Defining Directions – Literature Review and Variables

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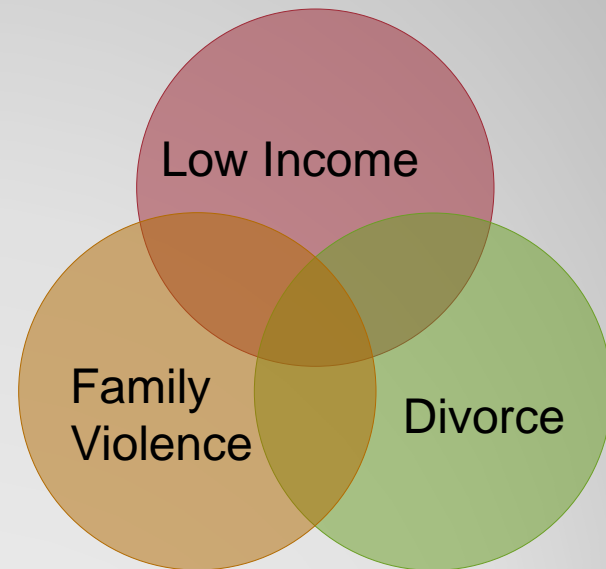
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# Conducting Research

# Documenting Research

Let's Collaborate!



*Thank You*

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