IPS-IMDA Conference on Digital Inclusion: Seniors Ready to Embrace the Digital Future

Mr Sunny Chan, Board Member of RSVP Singapore, Chairman of Cyberguide Programme 26 July 2019, Lifelong Learning Institute





National Centre of Excellence for Senior Volunteerism



Regular Volunteers

1,000 senior volunteers (above 40 years) serving the community through RSVP's regular programmes

Episodic Volunteers

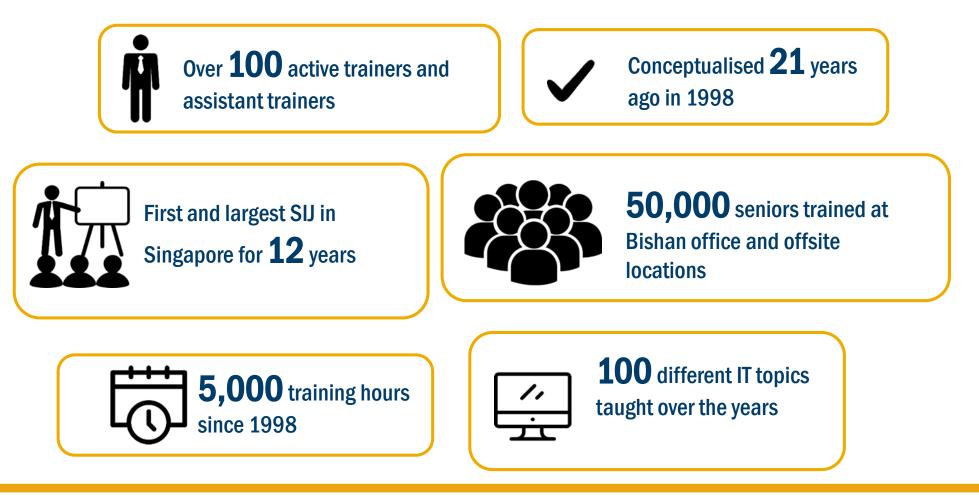
1,500 serving the less privileged in our community through ad-hoc volunteering activities







IT-savvy seniors help peers overcome the digital divide by promoting IT skills through easy-to-follow, seniorfriendly courses



Equipping Our Seniors on Digital Literacy & Inclusion

Windows	iOS
 SkillsFuture for Digital Community Connect to the Internet (Wireless@SG) Search for information online (Google search) Use email (Gmail) Use chatting apps (Whatsapp) Online shopping (Fairprice On) Mobile e-payment Access government apps and digital services Tips on cybersecurity and discerning online falsehood 	 Lifestyle Applications Book Authoring Coding Digital Music & Art Digital Photography Movie Making



Challenges

- Singapore is an ageing population: 900,000 seniors by 2030
- Remaining relevant to change in demographic of seniors – those who are more IT savvy and seeking higher level of IT courses
- Remaining relevant to changes in Singapore e.g. discontinuation of 2G services, rollout of DTV, ewallets and e-payments



