



Charity with IPC Status:  
UEN201425430M

Empower A Woman,  
Enable A Family.

# OUR BENEFICIARIES are women from the bottom 10% socio-economic group in Singapore.

Aged 20 to  
60

Have child-rearing responsibilities  
and face lack of flexibility in  
employment practices

80% from ethnic minority  
groups.  
20% are migrant women  
with Singaporean children.

Limited access to gainful  
employment and lack of  
focused training and skills  
enhancement

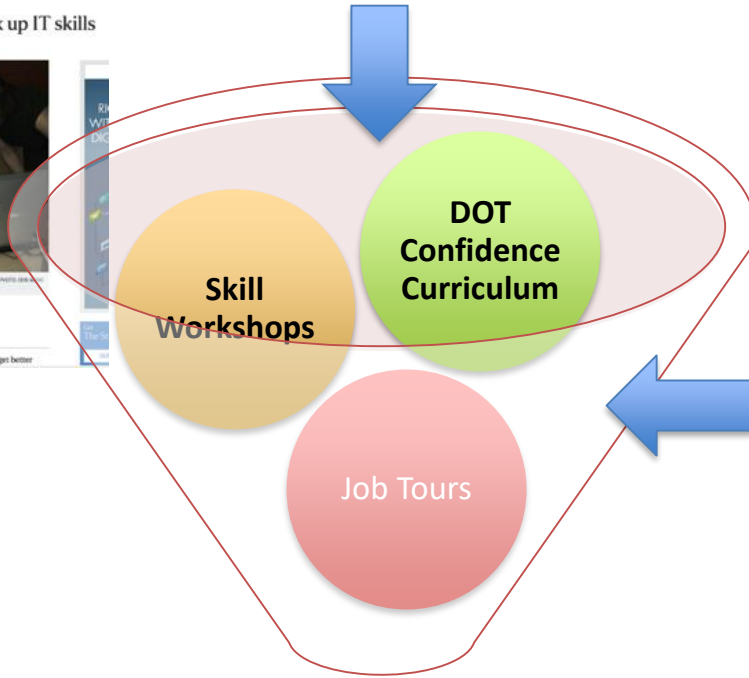
# DOT's Job Readiness Program

Referred into DOT Database by Family Service Centers (FSCs) and Social Service Offices (SSOs)

Women from poorer families pick up IT skills



Published: 12/11/2016 5:55 AM EST  
Welfare group aims to teach 390 of them to use basic programs so they can get better



Befriender Support and Mentorship



EMPLOYER SENSITIZATION

Job Matching

Currently DOT has a database of about 1600 women, and 400 – 500 active users of our services.



# ANNUAL REPORT 2018

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**140** women were enabled into successful employment

**57** new employer partners

**38** employers hired DOT women successfully

**30** employers adopted Core and Stable Scheduling

# We had a Problem:

Women wanted “admin jobs” but had no IT skills.

## Program Journey

**Piloted: #0 in August 2016**

**Refinement Runs:**

**#1 Nov 2016, #2 Mar 2017, #3 Aug 2017**

2016-2019:

Class enrolment climbed from 5-7pax per class to more than 20pax.

We learnt a lot and debunked our misconceptions about “Digital Savviness” or “IT Literacy”.

1. “Young people all know how to use IT”.
2. Digital access is about having devices and wifi.
3. IT classes can help people learn to use IT.

Digital savviness is not related to age but **social connectedness**.

Beyond devices, and wifi, they need **access to support**.

*“What do I do when I get stuck? Who can I ask?”*

Use of IT is about **practise, applicability and habituation**.



# Working across sectors to enable Literacy, Connectedness & Community

User-centric Content

Device Loans  
for  
Daily Use

Support Network  
and  
Mentorship

**Rockwell**  
Automation

**CHANEL**

**Rockwell**  
Automation

 **BARCLAYS**

*PC*dreams  
Your Trusted Specialist

 **BARCLAYS**

We customized a learning journey incorporating the above.

Week 1: Basic Computer Skills (e.g. setup Email accounts, Internet Searches etc.)

Week 2: Basic Microsoft Word

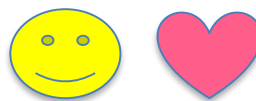
Week 3: Advanced Microsoft Word

Week 4: Basic Microsoft Excel

Week 5: Mentors Meet & Greet

6 weeks virtual mentorship – given weekly assignments to familiarize themselves with using computers, as well as for practical purposes, such as household budgeting

Child minding provided for all mothers.



Laptops provided in class and also can be loaned during virtual mentorship period to practice learned skills.





2017



2019



Buddy & Mentor



Childminding

**DOT women started taking up admin positions, home-based work, and joined the AI industry!**

## **Many more women & families need our support:**

- Devices that work better.
- IT trainers, support and mentors.
- Software licenses and installation support.

Please get in touch [Empower@DaughtersOFTomorrow.org](mailto:Empower@DaughtersOFTomorrow.org)  
if you'd like to support!