



# LANDSCAPE OF RESEARCH & MODELS OF COLLABORATION

**PROF. TAN NGOH TIONG**  
SIM UNIVERSITY

**SOCIAL WORK RESEARCH FOR IMPACT & CHANGE**

QUALITATIVE DESIGN AS A METHODOLOGY OF CHOICE FOR SOCIAL WORK PRACTICE.

SEEK THE TRUTH THROUGH RESEARCH

TUNNES OF RESEARCH BUT WHAT TO DO WITH IT?

**WHY DO WE DO RESEARCH?**

- IMPROVE PROGRAMME
- ACCOUNTABILITY
- UNDERSTANDING
- PERFORMANCE & MORALE OF STAFF

**REFLECTIVE APPRAISAL**

LEVEL OF CHANGE?

WHAT CHANGED, WHAT CONTRIBUTED TO THE SUCCESS?

INTERVENTION & PROCESS

WORKER CLIENT

QUALITATIVE + QUANTITATIVE RESEARCH

GENERAL RESULTS

VARIABILITY OF CLIENTS

LEVELS OF CHANGE

LS: KASA CHANGE

**PROF. MARCUS CHIU**  
NUS

**WE WILL ONLY WIN IF WE COLLABORATE**

SOCIAL SERVICE IS UNIQUE

COMPLEX HUMAN Complex

REAL & IMMEDIATE

EXPLANATION

DESCRIPTION

EXPLORATION

**CHALLENGES (3B+1R)**

- BUILD INFRA-STRUCTURE
- BUILD RESEARCH CULTURE, SUPPORT & NETWORK
- BETTER DATA POLICY
- GREAT JOB!
- RESEARCHER NETWORK

THANKS

**DR. CHU CHI MENG**  
MINISTRY OF SOCIAL & FAMILY DEVELOPMENT

**RPG** CENTRE FOR RESEARCH ON REHABILITATION & PROTECTION

STOCK TAKE PREVIOUS RESEARCH

DEVELOP RESEARCH AGENDA

CONDUCT COLLABORATIVE RESEARCH

DATA MANAGEMENT

DIFFERENCES IN EXPLANATIONS

UNREALISTIC DEADLINES

TRANSLATIONS OF FINDINGS INTO PRACTICE & POLICY

LIMITED MANPOWER

GROUND UP INITIATIVE

5 x 10

**MS. PEH KIM CHOO**  
TSAO FOUNDATION

**CULTIVATING A CULTURE OF Research**

**WHY?**

THE PRACTITIONER'S WORLDVIEW

WE WANT TO BE CHANGE AGENTS

IDENTIFYING GOALS (BEYOND FUNDING KPI'S)

CONNECTING THE DOTS

**HOW?**

COLLABORATIVE PARTNERSHIP

INITIATE RELATIONSHIP

SCOPE RESEARCH TOGETHER

CUSTODIAN OF RESEARCH OUTCOME

REGULAR MEETINGS

**PROGRAMME EVALUATION FOCUS**

WHAT?

TRAINING

DATA COLLECTION

PURPOSE

MINDSET

LINGO

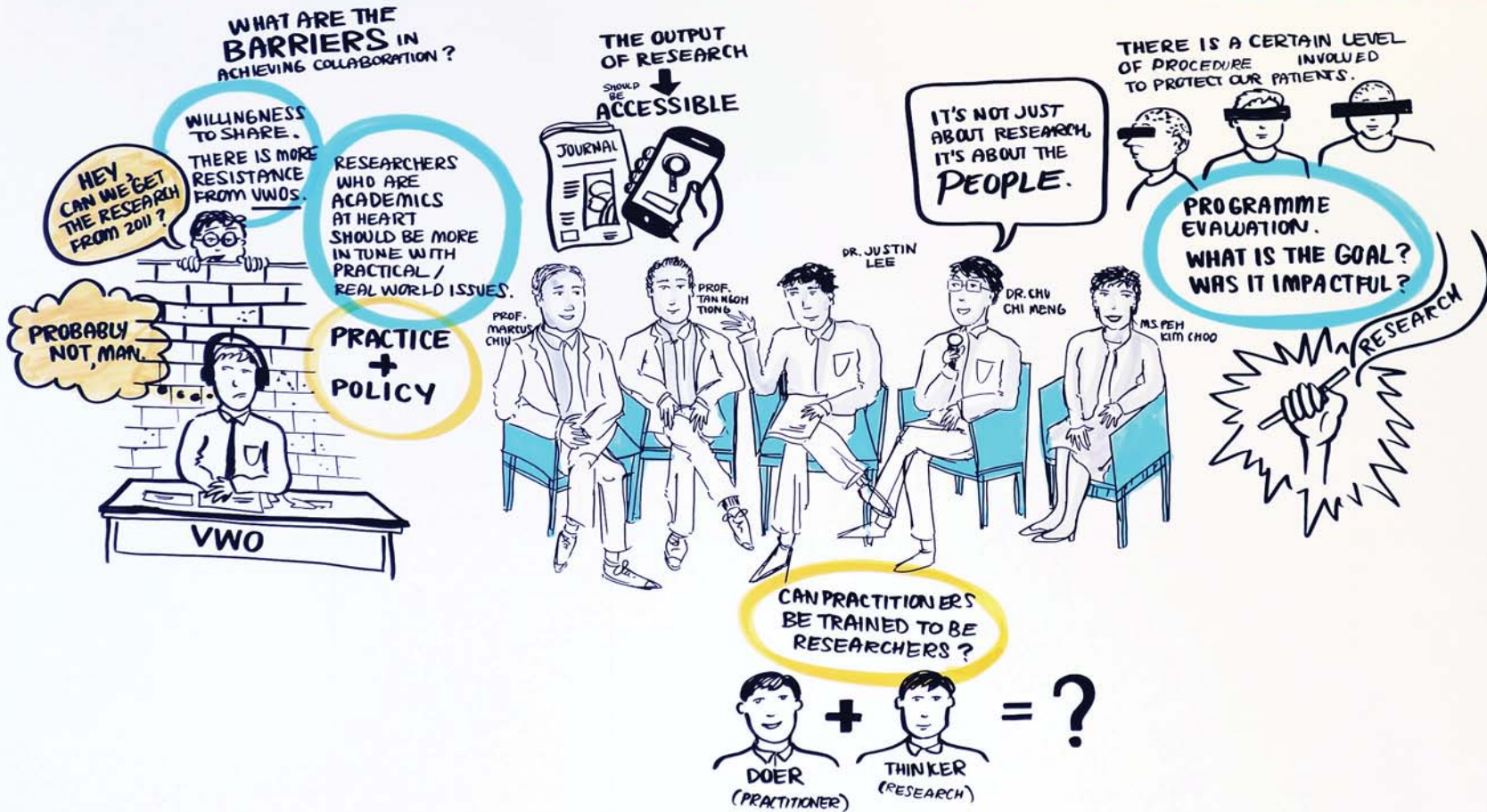
EDUCATING THE RESEARCHER

**SOCIAL SERVICE RESEARCH NETWORK (SSRN)**

"BUILDING A CONDUCIVE ECOSYSTEM FOR RESEARCH IN THE SOCIAL SERVICE SECTOR: FROM FINDINGS TO SOLUTIONS" 31 MARCH 2014



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IPS INSTITUTE OF POLICY STUDIES

NCSS NATIONAL COUNCIL OF SOCIAL SERVICE

SKETCHPOST STUDIO



BERNIE

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# TRANSLATING RESEARCH TO CONCRETE SOLUTIONS

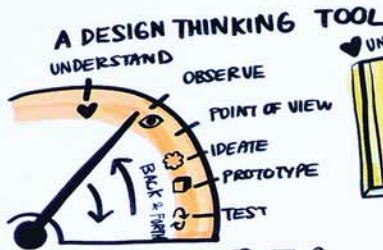


**MS. SANUSHKA MUDALIAR**

LIEN CENTRE FOR SOCIAL INNOVATION

FORUM  
RESEARCH PUBLICATIONS

ACTION RESEARCH  
CAPACITY BUILDING



- UNDERSTAND**
- OBSERVE + POINT OF VIEW
  - PRIMARY IN-DEPT INTERVIEWS
  - ARCHETYPES
  - FOCUS GROUPS
- TEST**
- COMMUNITY CONSULTATION
  - VVOs, ACADEMICS



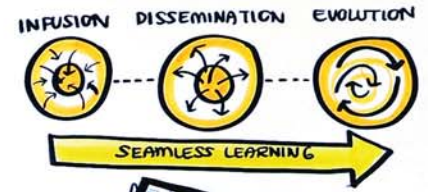
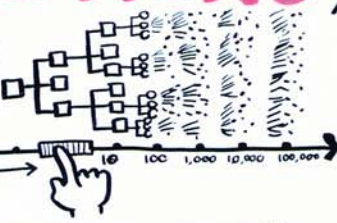
- REQUIRES SUSTAINED DIALOGUE
- FOCUS ON OUTCOMES
- INTERMEDIARY ORGANISATIONS TO DESIGN & MANAGE
- TRI-SECTOR COLLABORATION (RESEARCH, PRACTITIONERS, BUSINESS)



**DR. WU LONGKAI**  
NATIONAL INSTITUTE OF EDUCATION

TEACHER CAPACITY IS KEY IN IMPLEMENTATION.

SCALING OF INNOVATIVE PRACTICES IN EDUCATION



TABLETS & COMPUTERS FOR LEARNING

TEACHER COMMUNITY OF PRACTICE  
SYSTEMIC SUPPORTING SYSTEM.

HIGH TEACHER BUY IN.



**DR. KATIYAH DAWOOD**  
THYE HUA KWAN MORAL CHARITIES

ETHICS & ECOLOGICAL FRAMEWORK

- ACCOUNTABILITY**
- OUTPUT & OUTCOME MEASURES
  - EVALUATION
- BUILDING KNOWLEDGE**
- NEEDS ASSESSMENT
  - EVALUATION
  - TESTING THEORIES
- ADVOCACY**



**MR. LOH CHIN HUI**  
MINISTRY OF SOCIAL & FAMILY DEVELOPMENT

VCF HELPS TO RAISE VVOs' CAPABILITY

- GROW STRONGER HANDS IN THE SECTOR
- DEVELOP & RETAIN QUALITY FOR MANPOWER FOR THE SECTOR
- INNOVATIVE & PRODUCTIVITY

PROFESSIONAL CAPABILITY GRANT  
INNOVATION & PRODUCTIVITY  
ORGANISATIONAL & DEVELOPMENT

41 PROJECTS FUNDED



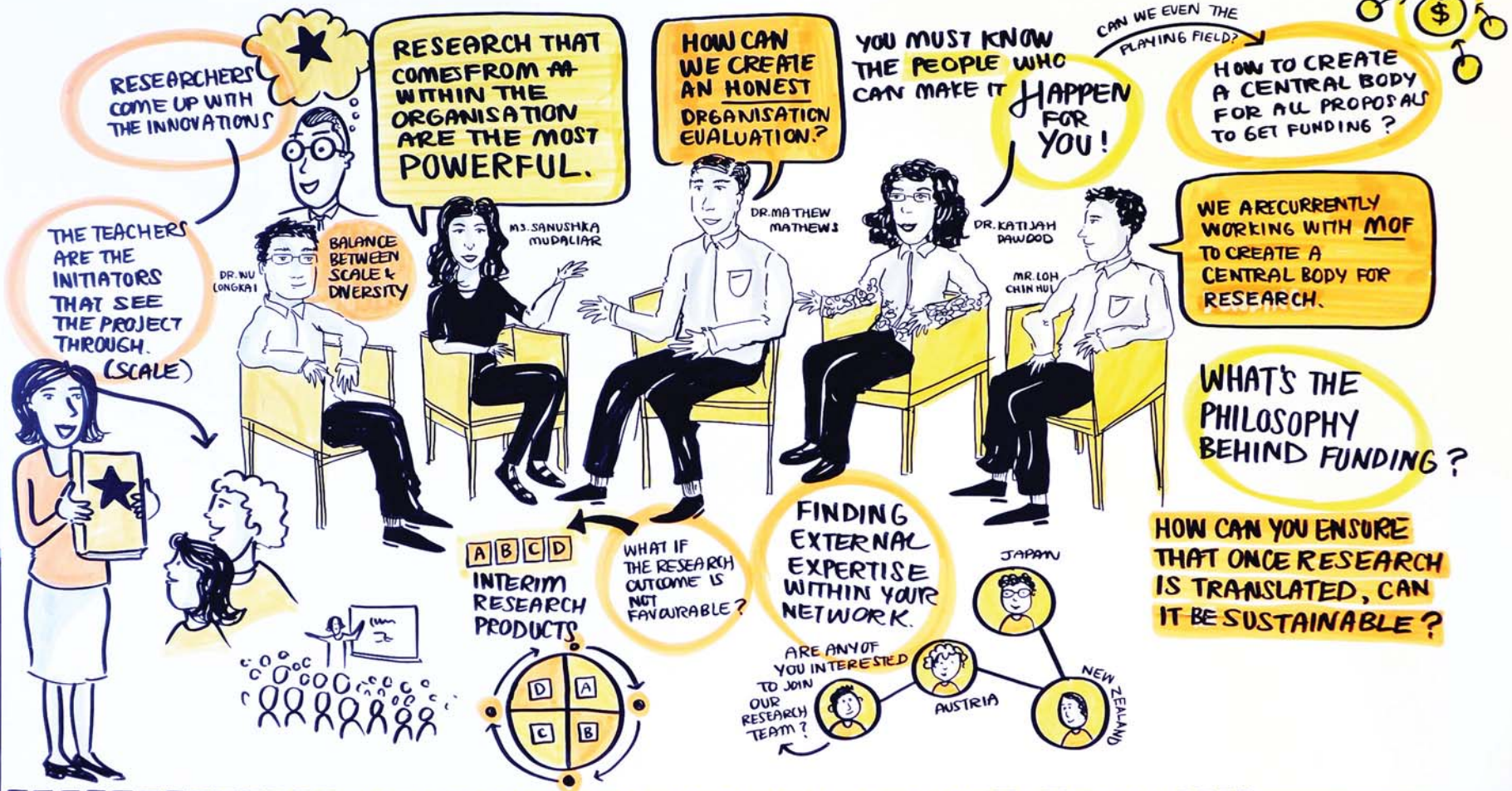
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# HELLO

WE ARE SKETCH POST STUDIO.  
OUR VISUAL RECORDINGS SIMPLIFY  
COMPLEX IDEAS TO ENGAGE PEOPLE,  
MAKING YOUR IDEAS STICK.

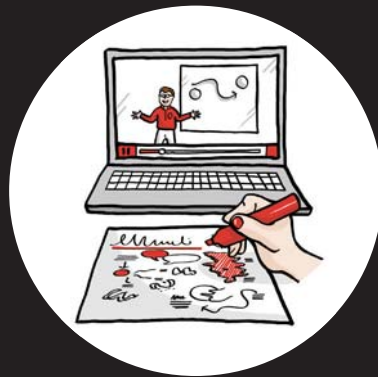
## WHAT WE CAN DO

We listen to your ideas & transform your words into real-time, hand-drawn visuals that brighten up brainstorming & events. Depending on our availability we can attend your event or watch a video of the event & provide our unique view.

LIVE



VIDEO



## SAY HELLO

Sketch Post Studio is the handiwork of Bernie Quah and friends. To find out more about who we are and what we're up to, connect with us,

[www.SketchPostStudio.com](http://www.SketchPostStudio.com)

We are based in Singapore and Malaysia. If you want to have a chat about a project or are curious about our work, get in touch with Bernie,

[Bernie@SketchPostStudio.com](mailto:Bernie@SketchPostStudio.com)

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STUDIO