

**Future-Ready Society Conference Series 2023  
Learning Journey: Place-Based Approaches**

**SYNOPSIS**

Place-based approaches are collaborative, long-term approaches to build thriving communities in a defined geographic location. In Singapore, both the social service sector and health care sector have attempted to create better service integration and local area coordination. How challenging is the work of coordinating across diverse types of agencies and programmes? To what extent can the actual community be involved to participate in addressing their own needs? Can placed-based approaches properly tap into local community assets and allowing the flourishing of diverse local responses, even as agencies focus on scaling standardised evidence-based programmes across the nation?

Come join us for Learning Journeys with Yishun Health and Pro Bono SG to see how they have leveraged on the unique qualities of the places they operate in, and how they have worked with local partners and activated the local community.

.....

**Yishun Health's Wellness Kampung Centres  
Blk 765 Yishun Central, Blk 115 Chong Pang, Blk 260 Nee Soon East  
Wednesday, 13 September 2023**

**PROGRAMME**

8.45 am – 9.00 am	<b>Registration</b>
9.00 am – 10.35 am	<b>Visit to Wellness Kampung Centres</b> Chat with the residents, connectors, community nurses and centre managers at one of the three Wellness Kampung (participants will be assigned to one location)
10.35 am – 11.00 am	<b>Travel to Wellness Kampung @ 115 Chong Pang</b> All participants will gather at 115 Chong Pang, guided by Yishun Health staff
11.00 am – 12.00 noon	<b>Discussion and Question-and-Answer</b>
12.00 noon	<b>End</b>

## BIOGRAPHICAL NOTES

**Yishun Health** is a network of medical institutions and health facilities under the National Healthcare Group in the north of Singapore. Yishun Health aims to transform and support the Yishun neighbourhoods as self-managed communities. Such communities are designed as ecosystems where services are developed in tandem with building the residents' capability and capacity for self-care. In these ecosystems, Yishun Health supports residents to manage their own health and to navigate the 'formal' healthcare system to access care at the right touchpoints, and at the lowest cost to self and system.

To do this, its Population Health and Community Transformation team emphasises and engages Yishun residents' 'informal' layers of social support – networks of family, neighbours and friends – whom residents can count on for managing their health and addressing social challenges. The team makes itself more visible and accessible at nodes in the community, close to where residents live, and it has since become a familiar face, whom the residents trust. Team members are familiar with the residents' needs, as well as their assets, aspirations, and how health relates to those aspirations. In such ecosystems, the hospital and its services form the 'last' layer of support – a safety net for residents during medical crises to assist them to return to a supportive community which continues with their care.

.....

### **Pro Bono SG's Community Law Centre 109 Hougang Ave 5 Singapore 538817**

Sign up for either **one** of the three sessions:

- 1. Wednesday, 20 September 2023 – 10.00am to 11.15am**
- 2. Wednesday, 20 September 2023 – 2.00pm to 3.15pm**
- 3. Thursday, 21 September 2023 – 10.00am to 11.15am**

### **PROGRAMME**

20 minutes

#### **Visit to Community Law Centre in their 'Shipping Container Office'.**

Introduction to Pro Bono SG and chat with staff and volunteers

20 minutes

#### **Visit to Tian De Temple**

Understand the history of Tian De Temple (comprising 4 Constituent Temples), their community services and how they support the Community Law Centre

15 minutes

#### **Walk about Hougang neighbourhood**

Walk through the void decks of the nearby public rental flats and sharing of stories

20 minutes

**Drink Kopi and Ask Questions**

at Goh Lim Hua Eating House (coffeeshop across the road from Community Law Centre)

**End**

**BIOGRAPHICAL NOTES**

**Pro Bono SG** is The Law Society of Singapore's access to justice charity. On 31 January 2023, Pro Bono SG launched its community lawyering initiative to provide integrated legal care to the most socially excluded through a heartland presence and by working hand in hand with community partners, including Family Service Centres, Social Service Offices and Social Service Agencies serving the same geographical location.

Operating out of a Community Law Centre hosted free of charge by Tian De Temple along Hougang Ave 5, the initiative leverages on the trust capital of community partners and a strong community network to bring legal services closer to those who need them the most. In the first 6 months of operations, the Community Law Centre served over 650 clients through legal consultations and representation and engaged over 400 social workers, with a high level of receptivity from social workers to having legal support integrated into their work, through multidisciplinary case review panels, referrals and training.

*Last Modified on 4 September 2023*

