

Future-Ready Society Conference 2024
The Future of Citizen Participation and Collective Intelligence

Tuesday, 1 October 2024
Ballroom 1 & 2, Level 3
Orchard Hotel Singapore

PROGRAMME

8.15 am – 9.00 am

Registration

9.00 am – 9.05 am

Welcome Remarks

Professor Cheong Koon Hean
Chair
Lee Kuan Yew Centre for Innovative Cities

9.05 am – 9.30 am

**Research and Practice Insights 1: The Future of
Collaboration**

Professor Samuel Chng
Research Assistant Professor and
Head, Urban Psychology Lab
Lee Kuan Yew Centre for Innovative Cities

9.30 am – 10.45 am

**PANEL 1: How Can Citizens Participate Meaningfully in
Singapore?**

Prospects for Citizens' Panels in Singapore

Dr Carol Soon
Principal Research Fellow and
Head, Society & Culture
Institute of Policy Studies

**Bridging Opinion Divides through Participatory and
Emergent Polling**

Mr Adrian Liew
Founder
OPPi

Reaching and Engaging Citizens

Ms Lim Weilin
Senior Director (Engagement)
REACH
Ministry of Digital Development and Information

Moderator

Professor Harvey Neo
Professorial Research Fellow
Lee Kuan Yew Centre for Innovative Cities

Question-and-Answer Session

10.45 am – 11.15 am

Tea Break

11.15 am – 11.30 am

Research and Practice Insights 2: Bringing Everyone Along, Even Those Who Don't Get Along

Mr Lewis Liu
Founder & Director
Crowdsense and
Action Fellow
Future-Ready Society

Professor Samuel Chng

11.30 am – 12.45 pm

PANEL 2: Sharing Decisions on How to Spend Money

Lessons from Facilitating Participatory Budgeting in New York City

Mr Vincent Ng
Founding Member
A Good Space

Participatory Grantmaking with Youths

Ms Karen Lee
Director
Partnership Lab
National Youth Council

Participatory Budgeting at a Town Council

Mr Wee Keng Boon
General Manager
EM Services (Town Council) and
Action Fellow
Future-Ready Society

Moderator

Dr Suhaila Zainal Shah
Research Fellow
Lee Kuan Yew Centre for Innovative Cities

Question-and-Answer Session

12.45 pm – 2.00 pm

Lunch

2.00 pm – 3.45 pm

PANEL 3: From Citizen Science to Citizen *Social* Science – Collective Mapping of Social Needs and Community Assets

Can Contributions to a Permissionless Knowledge Base be Coherent? A Hands-On Demonstration

Dr Justin Lee
Senior Research Fellow and
Head, Policy Lab
Institute of Policy Studies

Reflections & Dialogue

Innovating on Participation in Collaborative Networks

Mr Lenard Pattiselanno
Senior Director
Community Leadership and Partnerships
National Volunteer & Philanthropy Centre

What is the Robustness and Veracity of Information Provided by Mass Participation Compared to Expert Knowledge?

Associate Professor Natalie Pang
Head
Department of Communications and New Media
Faculty of Arts & Social Sciences and
University Librarian
National University of Singapore

Mr Steve Loh
Executive Director
Lien Centre for Social Innovation
Singapore Management University

How can Tech and Digital Tech Help Improve the Participation Experience?

Mr Dominic Soon
Co-Founder
better.sg

Moderator

Dr Justin Lee

Question-and-Answer Session

3.45 pm – 4.15 pm

Tea Break

4.15 pm – 5.30 pm

PANEL 4: Harnessing Collective Intelligence and Improving Civic Participation

Diverse Ways to be an Active Citizen

Ms Dawn Yip
Coordinating Director
Singapore Government Partnerships Office
Ministry of Culture, Community and Youth

Navigating the Changing Social Service Landscape

Ms Tan Li San
Chief Executive Officer
National Council of Social Service

The Role of Tech in Civic Life

Professor Zhang Weiyu
Department of Communications and New Media
Faculty of Arts & Social Sciences
National University of Singapore
and
Founder & Director
CivicTech Lab

Moderator

Dr Dilum Wewalaarachchi
Research Fellow, Policy Lab
Institute of Policy Studies

Question-and-Answer Session

5.30 pm – 5.45 pm

Closing Remarks

5.45 pm

End

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