



## NATALIE PANG

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Dr Natalie Pang is Senior Research Fellow at IPS Social Lab at the Institute of Policy Studies. Natalie received her PhD in Information Technology from Monash University, Australia, where her research on participatory technologies in communities won her two awards: the Vice Chancellor's Commendation for Doctoral Thesis Excellence, and the Faculty of Information Technology Doctoral Medal. During her time in Melbourne, she also served as an Honorary Research Associate at Museum Victoria and was involved in the outreach and special projects department.

Prior to joining IPS, Natalie worked briefly at The Gallup Organization before joining Nanyang Technological University as Assistant Professor at the Wee Kim Wee School of Communication and Information. She has been Principal Investigator for externally funded projects and research centres, including the Centre of Social Media Innovations for Communities (COSMIC) 2010-2015, Social Media in Civic Engagement (SMICE) which was launched in 2016, and Bukit Brown Cemetery and Citizen Documentation in 2014.

Natalie has served as member of the Advisory Committee on Bukit Brown Cemetery Documentation in 2012, and presented her work on social resilience in online communities to various public agencies. She has also taken on leadership roles in the International Communication Association (ICA) as well as the Association for Information Science and Technology (ASIS&T). She is an active contributor and reviewer for top-tiered journals, including *New Media & Society*, *Computers in Human Behavior*, *Online Information Review*, *Information Technology & People*, *Chinese Journal of Communication*, and *Media, Culture & Society*.

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