



CHUA MIN HAN

HEAD OF OPERATIONS

Gojek Singapore

Min Han is Head of Operations at Gojek Singapore. He joined Gojek in June 2018 to launch the GoCar product in Singapore. As part of the launch, Min Han and his team recruited tens of thousands of driver-partners, launched a vehicle rental programme (GoFleet) and driver benefits programme (GoalBetter), and set up an entire customer and driver-partner support structure within 5 months to support Gojek's launch of its ride-hailing service in Singapore.

Prior to Gojek, Min Han headed the retail operations for Uber in Singapore and Malaysia. He also looked after the customer experience for Uber's rental company, Lion City Rental. Before Uber, Min Han was an award-winning customer service professional with stints in the Ministry of Social and Family Development, SMRT and CASE.

📅 SESSIONS

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