

TERENCE HO WAI LUEN

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EXPERIENCE

Aug 2020 – Present

LEE KUAN YEW SCHOOL OF PUBLIC POLICY, NATIONAL UNIVERSITY OF SINGAPORE

Associate Professor in Practice

- Authored books on social and economic policy developments in Singapore
- Contributed articles to the ANU Crawford School of Public Policy's *East Asia Forum* (peer-reviewed), NTUC's *Singapore Labour Journal* (peer-reviewed), the Singapore Civil Service College's *Ethos* as well as the Centre for Liveable Cities' *Urban Solutions*
- Contributed over fifty opinion pieces to *The Straits Times*, *Lianhe Zaobao*, *Berita Harian*, *CNA* and *TODAY*
- Quoted / featured in *The Straits Times*, *The Business Times*, *Lianhe Zaobao*, *Berita Harian*, *TODAY*, *CNA Insight*, *CNA 93.8 FM*, *Money FM 89.3*, *Malaysia's Business FM 89.9*, *Astro Awani*, *South China Morning Post (SCMP)*, *China Global Television Network (CGTN)*, and *Fortune* magazine
- Taught courses on “Markets and Growth” and “Governance Study Project” and gave guest lectures in other modules viz. “Policy Analysis”, “Policy Challenges”, “The Politics of Infrastructure”, “Economic Analysis”
- Provided consultancy/training/lectures for the World Bank, Asian Development Bank Institute, International Labour Organization, Forum of Small States and institutions/public agencies/think-tanks from Australia, Brunei, China, Ethiopia, Germany, Palestine, Philippines, Saudi Arabia, Singapore, Spain and Ukraine

Apr 2016 – Mar 2021

BUILDING AND CONSTRUCTION AUTHORITY, SINGAPORE

Member of the Board and Audit Committee

Jan 2017 – Jul 2020

WORKFORCE SINGAPORE

Member of the Board and Audit & Risk Committee

Oct 2016 – Jul 2020

MINISTRY OF MANPOWER, SINGAPORE

Divisional Director, Manpower Planning and Policy

- Oversaw the work of six departments/units – Foreign Workforce Policy Department, Workforce Planning Department, Manpower Research and Statistics Department, Human Resource Sector Development Department, Economics Unit and Data Unit (supervising five Directors and over 150 policy officers, economists and statisticians)
- Enhanced wage and training support for jobseekers under the Adapt and Grow initiative
- Developed foreign workforce policies to support business needs while improving employment outcomes for the local workforce
- Ministry spokesperson at quarterly press conference on release of economic data
- Chief Data Officer, responsible for setting up of new Data Lab for labour market data analysis

Jul 2010 – Dec 2016

MINISTRY OF FINANCE, SINGAPORE

Director, Economic Programmes (Jun 2013- Dec 2016)

- Responsible for assessing the funding and manpower needs of economic agencies (including MTI, EDB, SPRING, JTC), national research funding (\$19 billion 5-year budget), climate finance, and coordination of the Government's economic strategies
- In charge of accountancy sector development and corporate regulations
- Oversaw budgets, policies and governance of the Accounting and Corporate Regulatory Authority, Singapore Accountancy Commission and Singapore Customs
- Responsible for putting together economic measures for Singapore's annual Budget

Director, Performance and Resource Management (Apr 2011-Jun 2013)

Director, Performance & Organisation / 2nd Director, Fiscal Policy (Jul 2010-Mar 2011)

- Reviewed and strengthened Government procurement policies and financial controls

- Led negotiations on Government procurement for the World Trade Organisation Agreement on Government Procurement, the Trans-Pacific Partnership and the EU-Singapore Free Trade Agreement
- Oversaw efforts to optimise public sector organisation, governance and productivity
- In charge of the Government's resource management policies including statutory board financing, public sector manpower management, office space management, and public sector infrastructure project management

Apr 2007 – Aug 2009

SOUTH EAST COMMUNITY DEVELOPMENT COUNCIL, SINGAPORE

General Manager

- Managed an organisation of 90 staff, with an annual programmes budget of \$17 million, to deliver social and employment assistance, as well as community programmes, to residents of the South East District of Singapore.
- Oversaw ramp-up of employment assistance during the financial crisis in 2009
- Launched new community initiatives, including the South East District Arts Festival, Community Sports Festival and the Marine Parade Leadership Foundation.

Aug 2004 – Mar 2007

MINISTRY OF EDUCATION, SINGAPORE

Assistant Director, Higher Education Division

- Developed and implemented policies relating to university, technical and arts education in Singapore, including university admissions policy
- Supervised the Human Resource & Operations Section and the Higher Education Quality Assurance Section of the Higher Education Division.

Jun 2002 – Aug 2004

MINISTRY OF TRADE & INDUSTRY (MTI), SINGAPORE

Economist, Economics Division

Deputy Press Secretary / Acting Press Secretary to Minister for Trade and Industry

- Prepared reports on economic issues affecting Singapore and the region
- Managed the Minister's press relations and public engagements

EDUCATION

Aug 2009 – Jul 2010

INSEAD, FRANCE & SINGAPORE

MBA with Distinction

- GPA 4.0; attained Dean's list in every academic period

Aug 1999 – May 2000

YALE UNIVERSITY, USA

MA in International and Development Economics

- Topped core courses in Macroeconomics, Microeconomics, Statistics and Econometrics, and Development Economics

Sep 1996 – Jun 1999

UNIVERSITY OF CAMBRIDGE (CHRIST'S COLLEGE), UK

BA (Hons), MA in Economics

- 2nd Upper Class Honours in Part II of the Economics Tripos
- 1st Class Honours in Part I of the Economics Tripos (obtained highest score in the university)
- Received the Christ's College Book Prize, Scholarship and Prest Prize for Economics

Jan 1994 – Dec 1995

RAFFLES JUNIOR COLLEGE (RJC), SINGAPORE

GCE 'A' Level Certificate – 8 distinctions in 8 A/AO/S papers

- Professor Lim Pin Trophy – Top Triple Science Student of RJC
- Plaque Award – Highest award for co-curricular activities in RJC
- Represented Singapore at the 27th International Chemistry Olympiad in Beijing, China, and the Center for Excellence in Education summer programme (Research Science Institute) at the Massachusetts Institute of Technology, USA.

SELECTED PUBLICATIONS

- *Refreshing the Singapore System: Recalibrating Socio-Economic Policy for the 21st Century* (Singapore: World Scientific, 2021)
- *Governing Well: Reflections on Singapore and Beyond* (Singapore: World Scientific, 2023)
- “Supporting Jobs and Livelihoods During the Pandemic,” *Ethos* 22 (Singapore: Civil Service College, June 2021)
- “Assessing the Suitability of Public-Private Partnerships for Infrastructure Projects,” *Urban Solutions* 22 (Singapore: Centre for Liveable Cities, 2023)
- “Recruiting International Talents for Free Trade Zones in China: Learning Points from Singapore,” *Asia Competitiveness Institute Working Paper Series* Research Paper #10-2021, June 2021 (with Zhang Xuyao).
- “Singapore’s Green Transition: How to Win Hearts and Minds,” *Straits Times*, 22 Sep 2022
- “Singapore: Staying Relevant and Resilient in a Deglobalising World,” *Straits Times*, 20 Oct 2022
- “Making Every Job a Good Job Requires All Hands on Deck and a Heart for Skills,” *TODAY*, 24 Oct 2022
- “Not Clear That There is a Better Time to Raise GST,” *CNA*, 12 Nov 2022
- “Why Developing a Strong Public Service Leadership Now Will Help Secure Singapore’s Future,” *TODAY*, 16 Nov 2022
- “Ride-Hailing Drivers and Delivery Riders Finally on a More Equal Footing with Employees,” *CNA*, 28 Nov 2022
- “Why Is There Still a Large Pay Disparity Between University Grads and Non-Graduates?” *Straits Times*, 15 Dec 2022
- “CDC Vouchers Do More Than Help People Cope with Rising Prices,” *Straits Times*, 10 Jan 2023
- “Singapore Has a Vision for Tomorrow – to Improve Work and Employment,” *Straits Times*, 18 Jan 2023
- “Keeping Singapore’s Finances on an Even Keel,” *Business Times*, 11 Feb 2023
- “Does Budget 2023 Suggest That Singapore Remains a ‘Nanny State’?” *Straits Times*, 22 Feb, 2023
- “Future Crises: How Not to Fight the Last War,” *Straits Times*, 24 Mar 2023
- “Salary Premiums Could Be at Risk as Use of ChatGPT and Other AI Tools Grows,” *Straits Times*, 6 Apr 2023
- “Timely for Singapore to Explore New Ways of Investing in Citizens,” *Straits Times*, 20 Apr 2023

LANGUAGES

- English (native - written and spoken)
- Chinese (intermediate - written and spoken)
- French (basic - written and spoken)
- Malay (basic – spoken)
